





# **KEY MAP**





Restroom Men

Restroom Women

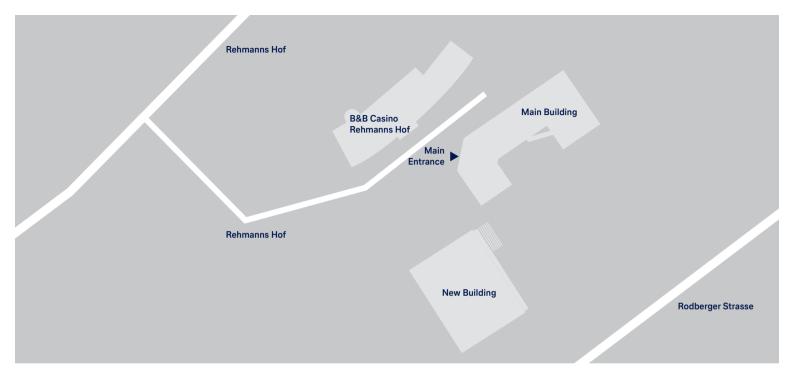
- B Briefing Room
- **EM** Emergency Simulator
- **FNPT** Flight Navigation Procedures Trainer
  - FPT Flat Panel Trainer
- FTD Flight Training Device
  - s Full-Flight Simulator
- **RFFT** Real Fire-Fighting Trainer



Lufthansa Aviation Training

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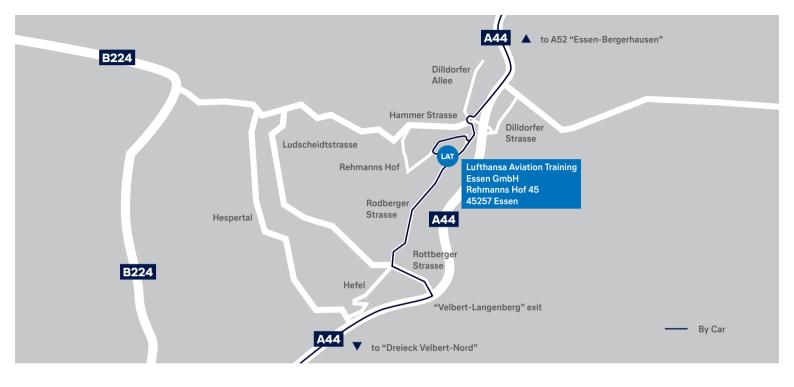


# LUFTHANSA AVIATION TRAINING CENTER



At the Training Center in Essen Lufthansa Aviation Training GmbH offers training capacities for 3 Airbus A320 Full-Flight Simulators and 1 A320 Emergency Training Device. These training devices are maintained by our partner TFC-Käufer Flugbetrieb und -technik Beratungsgesellschaft mbH.

YOUR TRAINING GUIDE Location



# DIRECTIONS BY CAR

The Lufthansa Aviation Training Center Essen is easily accessible by car or taxi.

#### From North via A52

Exit A52 at "Essen-Bergerhausen" onto B227/A44 as shown on the map. Take exit "Essen Dilldorf" and leave the turnaround at the third exit into Rodberger Strasse and turn right at Rehmanns Hof.

#### From South via A44

Take the A44 and exit at "Velbert-Langenberg" onto Rottberger Strasse, turn right into Rodberger Strasse and then turn left into Rehmanns Hof.

YOUR TRAINING GUIDE Directions 5

# SIMULATORS OVERVIEW

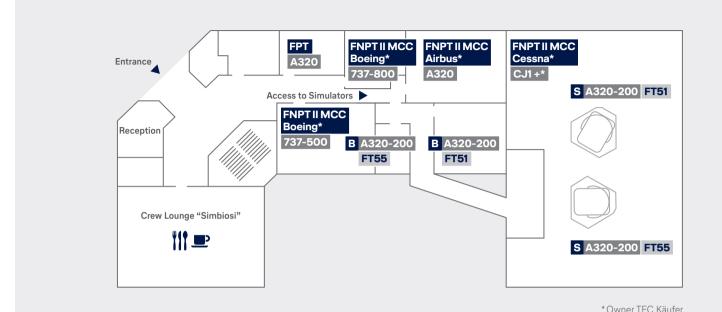
Full-Flight Simulators Airbus	Building	FNPT II MCC Cessna	Building
Airbus A320-200 (FT51)	Main Building, Ground Floor	Cessna Citation CJ1+	Main Building, Ground Floor
Airbus A320-200 (FT55)	Main Building, Ground Floor	FNPT Piper II	Building
Airbus A320-200 (FT76)	New Building, First Floor	Piper PA 44	Main Building, Basement
FPT/FTD	Building	Emergency Simulators	Building
Airbus A320	Main Building, Ground Floor	Airbus A320 CEET	Main Building, Basement
Airbus A320	New Building, First Floor	Airbus A320 CEET	New Building, First Floor
FNPT II MCC Airbus	Building	Boeing 737 CEET	New Building, First Floor
Airbus A320	Main Building, Ground Floor	Real Fire Fighting Trainer	Main Building, Basement
FNPT II MCC Boeing	Building		
Boeing 737-500	Main Building, Ground Floor		
Boeing 737-800	Main Building, Ground Floor		



Main Building Ground Floor p.7

**New Building** First Floor p. 9

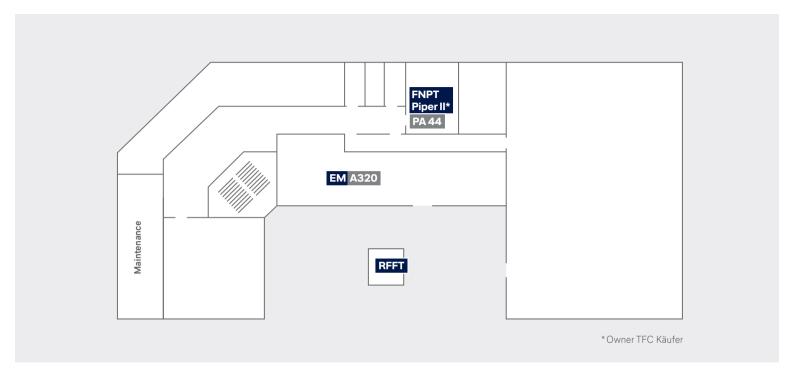
YOUR TRAINING GUIDE Simulators



# FLOOR PLANS/MAIN BUILDING/GROUND FLOOR

The Ground Floor is equipped with 2 Full-Flight Simulators, the briefing rooms, 4 Flight Navigation Procedure Trainers and 1 FPT.

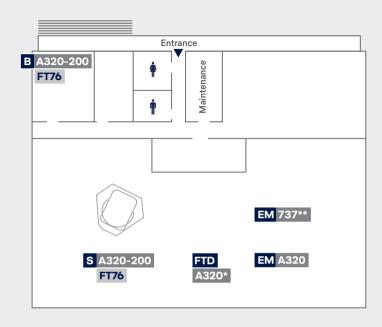
YOUR TRAINING GUIDE Floor Plans



# FLOOR PLANS/MAIN BUILDING/BASEMENT

The Basement is equipped with 1A320 Emergency Trainer and 1 FNPT Piper PA44. The RFFT is situated outside.

YOUR TRAINING GUIDE Floor Plans



\*Owner TFC Käufer
\*\* Owner TUIfly

## FLOOR PLANS/NEW BUILDING

The New Building is equipped with 1 A320 Full-Flight Simulator, the briefing room, 1 FTD as well as 1 A320 and 1 Boeing 737 Emergency Trainer. Here you will also find the restrooms and the maintenance area.

Please kindly register at the reception prior to training.

YOUR TRAINING GUIDE Floor Plans

# SERVICES / FOOD AND BEVERAGES

### Crew Lounge "Simbiosi"

The "Simbiosi" serves coffee, tea and also cold or warm snacks.

Mon-Fri from 11:00 a.m. to 2:00 p.m.

Main Building, Ground Floor

### **Vending Machines**

Snacks are available from the vending machines 24 hours a day, 7 days a week.

YOUR TRAINING GUIDE Services 10

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# SERVICES/PARKING, FIRST AID

### **Parking**

Parking space is available for simulator crews on the free parking lots.

#### First Aid

A first aid room is available. Trained emergency staff can be requested via the reception. You will find first aid kits, showing you the phone numbers of trained staff on every floor.

YOUR TRAINING GUIDE Services 11

### SERVICES / CUSTOMER SATISFACTION MANAGEMENT

### We value your feedback

As a company with a strong customer focus, we do everything we can to provide the finest service possible. Your suggestions or criticism can help us to improve. We look forward to receiving your comments via any of the channels listed below

#### Hotline

All our Briefing Rooms have a telephone and a list of numbers to dial if you have any queries, or would like to provide feedback. Your call will be answered personally by an Lufthansa Aviation Training staff member.

#### Our staff

Our Service Center or Maintenance colleagues will be happy to receive your feedback and forward it to the right place. If you'd like to track your feedback's progress, please leave your contact data so we can respond.

### E-mail and Contact

Like to send feedback from outside the Training Center? Please e-mail us at info@lat.dlh.de, or visit our website www.lufthansa-aviation-training.com and use the contact form in the contact area.

YOUR TRAINING GUIDE Services 12

### SERVICES / TFC SERVICES

### **TFC Maintenance**

We are there for you: 24 hours a day, 7 days a week.

**Phone:** +49 201 8481316

E-mail: technik@tfc-kaeufer.de

### **TFC Training Center**

We make you fly; we handle everything else. Our Service Center is always there for you – answers questions and provides useful tips and information. Opening hours: Mon-Fri from 7:00 a.m. to 5:00 p.m.

### **TFC Flight Training Center**

Rehmanns Hof 45

45257 Essen

**Phone:** +49 201 848402 **Fax:** +49 201 8486470

E-mail: avi@tfc-kaeufer.de

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